

Dear Customer:

At Eversource, we're committed to delivering great service.

This commitment includes the responsible management of trees and vegetation located near our power lines. Trees are often a great addition to the landscape of any community. However, trees are the leading causes of power outages in our service territory as they are for many utilities across the country.

Some important facts about tree maintenance:

- Pruning trees leads to improved reliability.
- Pruning and removing dangerous trees along electric lines helps eliminate safety hazards for the public and our employees.
- Maintaining clearance around our lines has the potential to minimize service interruptions during severe storms for you, your neighbors and area businesses and community facilities.

Tree Crews will begin pruning along our lines in your area during the next four weeks. The professional tree contractors performing this work for Eversource is **Hamilton Tree Service**. This work will be overseen by certified Eversource arborists. If you have any questions about this upcoming work, please call us at 800-592-2000.

Eversource uses pruning methods recommended by the American National Standards Institute (ANSI) and the International Society of Arboriculture (ISA). In addition, we will work closely with city/town officials to coordinate our work. For more information about our tree maintenance programs, please visit <https://www.eversource.com/content/ema-c/residential/outages/avoiding-an-outage/tree-trimming>.

We appreciate your patience as this work is completed.

Sincerely,

Paul Sellers

Manager of Vegetation Management

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Town of Chilmark  
Board of Selectmen  
Front Desk