## Island Time Cannabis Home Delivery by Treevit

Patient Centric of Martha's Vineyard, Ltd. (dba Island Time) is a State license Marijuana Establishment in Dukes County. It is located at 15 Mechanics St., Vineyard Haven. It has been operational since August 2021.

Treevit is a CCC compliant, social equity program, cannabis delivery service serving the commonwealth of Massachusetts.

Treevit is now delivering to the following cities and towns throughout Massachusetts. Amherst, Allston, Arlington, Boston, Brookline, Belmont, Belchertown, Cambridge, Chicopee, Chelsea, Deerfield, Easthampton, Egremont, Framingham, Granby, Greenfield, Great Barrington, Holyoke, Lee, Lenox, Leyden, Malden, Medford, Melrose, Natick, Newton, Northampton, Palmer, Pittsfield, Quincy, Richmond, Sheffield, Southampton, Somerville, Springfield, Stockbridge, Ware, Waltham, Watertown, West Roxbury, West Stockbridge, Westfield

#### Who can order from Island Time/Treevit?

Our clients are adults age 21+ with valid, government-issued ID and access to Island Time's ecommerce platform for ID pre-verification. Pre-verified clients who placed an order must be present and show the same ID to receive their order. Multiple clients can order to the same residential address, but each must be present and show ID to receive their individual order. We can only deliver to a client once per day, even if the order is under one ounce.

#### **How can I place an order?**

Visit our e-commerce menu and create a client profile, choose your delivery window and products. We process your order and deliver it to your door.

#### How do I receive my order?

The client who placed the order must be present to receive it, and show the same pre-verified ID provided online at the time of order. Clients will receive updates by text when their delivery is arriving. Your Treevit Delivery Service Agent will check your ID, request a signature, receive payment and hand off your order.

# When and where does Treevit deliver?

Vineyard Haven, Oak Bluffs, Edgartown, West Tisbury and Aquinnah. Deliveries are available 10 am to 8 pm, within a maximum one-and half hour delivery window.

## When and where is Treevit allowed to deliver?

Per state law, Treevit can deliver to residential addresses in permitted municipalities. We cannot deliver to businesses, including hotels/commercial lodging, nor federal public units, nor university housing. Per state law, cannabis may be delivered between 8:01 a.m. and 8:59 p.m.

## What forms of ID does Treevit accept?

We accept valid, unexpired, government-issued IDs bearing a photograph, expiration date and birth date. Examples include state-issued driver's license, state-issued identification card and passport. We do not accept expired or temporary IDs, nor learners' permits.

## How can I pay Treevit for my Island Time order?

Island Time offers cash and debit payment options.

## Does Island Time/Treevit offer returns or refunds?

If a product delivered by Treevit is damaged or in otherwise unusable condition, please email photos of the package, label and product to <a href="info@islandtimemv.com">info@islandtimemv.com</a>. If Island Time identifies a quality issue, a store credit will be issued. Island Time does not accept returns. To properly dispose of cannabis products, first remove the product from the package, and dispose/recycle the package. By hand or safely with a tool, grind, cut or chop product into small pieces to render it unrecognizable. Then incorporate the product into at least as much inert material (e.g., dirt, cat litter) to render it unusable, and dispose of all material with general waste in compliance with your local laws.

# What are the purchase limits on cannabis home delivery?

Per state regulations, Treevit may deliver to adults age 21+ at a residential address, in permitted municipalities, up to one ounce of cannabis (or the equivalent in cannabis products). A client may order only once per calendar day, even if it's less than an ounce. Multiple clients may order to the same residence, but each must be present with their pre-verified ID to receive their order.

#### Is cannabis home delivery safe and discreet?

Yes! Treevit delivery is extremely discreet – Agents wear plain clothes and operate unmarked vehicles. We never share client information. Cannabis home delivery is very safe: Per state law, deliveries must occur under body camera surveillance (footage is destroyed after 30 days). Our drivers work in teams of two to safely manage inventory. Only pre-verified clients who uploaded a valid ID may receive orders.