

March 2021



Your contact person
Customer Relations

Telephone
800 663 6556

Email
customerrelations@garaventalift.com

Re: Lift Revitalization/Replacement Program *Genesis*

To Whom It May Concern,

Our records indicate that a Garaventa Vertical Lift for wheelchair accessibility was installed in your building over 15 years ago. We hope that you are happy with our product and the lift is still running well. The model installed in your building is approaching a point of its product life cycle, where we recommend reviewing its conditions.

- Frequent servicing of the lift will extend its life cycle significantly. Please contact us in case you need to have your lift serviced and we will assist you together with our local representative to keep your lift running now and in the future.
- On some occasions, a replacement of the lift with a newer unit will be the best solution to keep your building accessible and to avoid any downtime of the lift caused by heavy usage over the years.

We are still able to provide most of the components to allow for the repair of the equipment, should that be required. Please note though that servicing an older lift can be delayed due to limited availability of spare parts. We kindly ask you to plan accordingly.

To assist the owners of these aging lifts in keeping their buildings accessible, Garaventa Lift offers a lift revitalization/replacement program for older Genesis models. Together with our local representative, we will find a solution that best fits your needs.

If you want to have your Garaventa Vertical lift serviced or replaced to keep your building accessible into the future, please contact the Garaventa Lift factory with the serial number of your lift and refer to the **Lift Revitalization/Replacement Program *Genesis***. We will be glad to discuss the process with you and arrange for a proposal through our local representatives.

Regards,

Your Garaventa Lift Service Team
customerrelations@garaventalift.com
1 (800) 663-6556
www.garaventalift.com

RECEIVED

Town of Chimark
Board of Selectmen
Front Desk

