

Automobile 2021 Rewards (Maximum Credit 3%)

% Earned	Maximum Credit % Available	Activity Description
%	3%	Automobile 2021 Rewards (Maximum Credit 3%)
<u> </u>	2%	MIIA Training Attend a MIIA Auto related onsite or web based seminar - Per topic-Less than 2 hrs25%, 2-5 hrs5%, over 5 hrs 1% - 2% max.
<u> </u>	2%	Attend MIIA Auto related webinar25% per webinar - 2% max.
<u> </u>	2%	MIIA Online Learning (LocalGovU)25% per eligible training topic - 2% max. Employee(s) who are required to drive as part of their job responsibilities take an online Auto related training course approved for MIIA Rewards credit.
<u> </u>	3%	Participate in one of the following MIIA Driver Training Programs - 3% max. DPW Simulator (50% Dept) - 1% Fire Simulator (50% Dept) - 1% Onsite Fire Driver Training - 1% Police EVOC5% PP w/ 3% Max Police Simulator (50% Dept) - 1% Police/Fire combo total (50% Dept) - 1% Snowplow Operator/Simulator Training (50% Dept) - 1%
%	3%	Member Directed Training (Individualized training of an hour or more not conference based) Per topic-Less than 2 hrs. = .25%, 2-5 hrs. = .5% over 5 hrs. = 1% - 3% max. Defensive Driving Driver Fatigue Drug and Alcohol Training (DOT) Snow Plow Operator Van/Bus Driver
<u>%</u>	2%	Implement a new or significantly revised Vehicle Use Policy5-2% (revision must be no more than 1 year) or recently reviewed policy (need proof of distribution) * Policy must include hands free driving and conducting Motor Vehicle Records Checks at a minimum- pre-employment or new use of vehicle
%	1%	Motor Vehicle Driver Records Check-Policy - Annual5% Bi-annual5%25% per department - 1% max
<u> </u>		Best Practices

^{*} Resource available on MIIA website with login

^{**} Resource available on DLS website

^{***} Form available on MIIA website



General Liability 2021 Rewards (Maximum Credit 3%)

% Earned	Maximum Credit % Available	Activity Description
0.5% %	3%	General Liability 2021 Rewards (Maximum Credit 3%)
<u>%</u>	3%	MIIA Training Attend a MIIA General Liability related onsite or web based seminar - Per topic-Less than 2 hrs25%, 2-5 hrs5%, over 5 hrs 1% - 3% max.
%	2%	Attend a MIIA General Liability related webinar25% per webinar - 2% max.
<u>%</u>	2%	MIIA Online Learning (LocalGovU)25% per eligible training topic - 2% max. Employees take General Liability online training course related to job responsibilities approved for MIIA Rewards credit.
0.5% %	<u>3%</u> <u>2%</u>	Member Directed Training (Individualized training of an hour or more not conference based) Per topic-Less than 2 hrs. = .25%, 2-5 hrs. = .5% over 5 hrs. = 1% - 3% max. Active Intruder Simulation drills (Schools) Competent Person: Excavation / Trenching (non Workers Compensation members) Cyber Security Training OSHA 10/30 (non Workers Compensation members) Pavement Management Sewer Maintenance Work Zone Safety SEMINARS: 8780 cyber incident CIRP workshop 7-13-7-23-20 .5% MIIA CyberNet (Cyber Risk Training) - Per module .25% (Must complete entire module) -2% max if ALL modules completed. (available on MIIA website. Requires log in) Requires submittal of NAS certificate of
		Inductes completed. (available of MITA website. Requires log iff) Requires submittar of NAS certificate of Training if not participating in Cyber Training Tracked Data Security Basics - Malware (12 min.) Password Best Practices (10 min.) Public Wi-Fi (8 min.) Healthcare Training Series - Privacy Basics (40 min.) Privacy Basics 2 (40 min.) Introduction to Breaches -Threats of a data breach (10 min.) Employee mistakes (10 min.) Laws & Regulations (8 min.) Payment Card Industry Data Training - Identifying Fraudulent Payment Cards (10 min.) Inspecting Credit Card Machines (8 min.) Safeguarding Information - Safeguarding Information 20 min. Social Engineering - Phishing 20 min. Ransomware 8 min. Spear-Phishing 10 min.
<u> </u>	1%	Cyber Risk Plans and Procedures - 1% max. * (sample available on MIIA website through MIIA CyberNet). Requires log in) Information Security Incident Reporting Procedures .5% Information Security Incident Response Plan .5% **

* Resource available on MIIA website with login

** Resource available on DLS website



Page 3

Town of Chilmark

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	Maximum Credit	General Liability 2021 Rewards (Maximum Credit 3%)
% Earned	% Available	Activity Description
%	1%	Implement Cyber Risk data security policy - 1% max. * (sample available on MIIA website through MIIA CyberNet). Requires log in)
		Acceptable Use Policy .5% Email Policy .5% Information Security Policy .5%
<u> </u>	2%	Active Intruder Simulation Drills .5% per Department (must be at least 1 hr) - 2% max.
<u> </u>	1.5%	Sewer Program System Preventative Maintenance Program5% per activity - 1.5% max. Camera-Video Log (TV Inspection Summary) * or Report .5% Grease Trap Bylaw and Inspection Log .5% Protein Matrix or other solvent usage .5%
		Best Practices

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^{*} Resource available on MIIA website with login

^{**} Resource available on DLS website

^{***} Form available on MIIA website



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% Earned	Maximum Credit % Available	Law Enforcement Liability 2021 Rewards (Maximum Credit of 7%) Activity Description
%	7%	Law Enforcement Liability 2021 Rewards (Maximum Credit of 7%)
<u>%</u>	3%	MIIA Training Attend a MIIA Law Enforcement Liability related onsite or web based seminar - Per topic-Less than 2 hrs. 25%, 2-5 hrs5%, over 5 hrs 1% - 3% max.
%	2%	Attend a MIIA Law Enforcement Liability related webinar25% per webinar - 2% max.
%	2%	MIIA Online Learning (LocalGovU)25% per eligible training topic - 2% max. Employees take an online Law Enforcement related training course related to job responsibilities approved for MIIA Rewards credit.
<u>%</u>	3%	EAP Training Attend member requested EAP training. Per topic- Less than 2 hrs. = .25%, 2-5 hrs. = .5% over 5 hrs. = 1% - 3% max.
%	2%	Attend MIIA approved EAP related webinar25% per webinar - 2% max.
%	3%	Member Directed Training (Individualized training of an hour or more not conference based) Per topic-Less than 2 hrs. = .25%, 2-5 hrs. = .5% over 5 hrs. = 1% - 3% max. De-escalation Evidence Management/CCTV Juvenile Arrest Protool or Proper Procedure for OUI Arrests Legal Update or Public Records Non-Discriminatory Harassment Prevention/ Professional Conduct/Gossiping Social Media Polices and Procedures Use of Force/Taser Vehicle Pursuit Work Zone Safety
<u> </u>	1%	Implement Pursuit Guidelines* Implement a new or significantly revised policy (revision must be no more than 1 year) or recently reviewed policy (need proof of distribution) 1% max.
%	3%	Policy implementation (5/23/20 - 5/22/21)5% per policy- 3% max. Implement a new or significantly revised policy (revision must be no more than 1 year) or recently reviewed policy (need proof of distribution) Only on the topics below : CCTV Video Surveillance Retention* Evidence Management Fixed/Body/Dash Cam Video Recording Non Discriminatory Harassment Prevention * Professional Conduct/Gossiping * Social Media * Use of Force
%	1%	Massachusetts Police Accreditation - proof of completed accreditation - 1% max. (must be submitted annually)

** Resource available on DLS website



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	Maximum	Law Enforcement Liability 2021 Rewards (Maximum Credit of 7%)
% Earned	Credit % Available	Activity Description
<u>%</u>	1%	Implementation of Standard Operation Procedures (SOP) only on the following25% per policy - 1% max. Must be newly implemented or reviewed within FY21 year. Documentation required. ** (available on DLS website)
		 Bloodborne Pathogens ** Emergency Action Plan for Police Station building ** Firearms Safety HazardCommunication ** Lockout Tagout for station facility maintenance staff ** Personal Protective Equipment ** Personal Protective Equipment Hazard Assessment Work Zone Safety
%		Best Practices
<u>%</u>	3%	De-escalation Training and Policies- Municipal specific policy or Certified Completion of International Association of Chiefs of Police Program One Mind Campaign
		 Develop & implement model policy addressing police de- escalation in general and dealing with mentall ill5% Establish a clearly defined sustainable partnership with one of more community health organizations .5% Provide Crisis Intervention training to a minimum of 20% of agency's sworn officers .1% Train and certify 100% of your agency's sworn officers in de-escalation and police response- 1%

* Resource available on MIIA website with login

** Resource available on DLS website



	Maximum	Property 2021 Rewards (Maximum credit 4%)	
% Earned	Credit % Available	e Activity Description	
%	4%	Property 2021 Rewards (Maximum credit 4%)	
%	3%	MIIA Training Attend a MIIA Property related onsite or web based seminar - Per topic-Less than 2 hrs25%, 2-5 hrs. 5%, over 5 hrs 1% - 3% max.	
%	2%	Attend a MIIA Property related webinar25% per webinar - 2% max.	
%	3%	Member Directed Training - supplemental in-house training on the following topics: Per topic-Less than 2 hrs. = .25%, 2-5 hrs. = .5% over 5 hrs. = 1% - 3% max. Asbestos/Lead Awareness Boiler Inspections Building Freeze up Prevention Facilities Management/Maintenance McAanical Failure Prevention (HVAC, plumbing and water connections) MFAA (Massachusetts Facilities Administrators Association) training Roof Inspection Repair & Maintenance Thermography	
	2%	Completion of Building Specific Loss Prevention Response Plan* Receive .5%-2%. First building 1% subsequent buildings .5% - 2% max- Building Specific Loss Prevention Response Plan, identification of response staff, external vendors, building legacy (must include data, schematic diagrams, electrical etc. pre & post loss protocols.) Excludes statutory mandated inspections. Activities Building 1 Building 2 Building 3	
<u> </u>	3%	Mechanical Failure Prevention Program - Water Damage *	

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% 1% Participation in Hartford Steam Boiler Sensor Pilot Program - 1% max.

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* Resource available on MIIA website with login

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** Resource available on DLS website

*** Form available on MIIA website

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Property 2021 Rewards (Maximum credit 4%)

	Maximum Credit	Property 2021 Rewards (Maximum credit 4%)
% Earned	% Available	Activity Description
<u> </u>	2%	Roof Inspection Program: Submit MIIA Roof Inspection Summary Form * Roof Self-Inspection Checklist * and Roof Self-Inspection Corrective Action Summary Form * or equivalent forms from your preventative maintenance system, or a professional roof inspection25%-2% max (Requires photos and date stamps.) Can use TIME STAMP (iphone application) for date on photos.
		Council on Aging DPW Fire Library Police School Town Hall
	2%	Thermography Fall Self Inspection Program - (Sept- Dec 15th) Thermography Self-Inspection Checklist * Thermography Self- Inspection Summary Form * Thermography Self-Inspection Corrective Action Summary
		Form * - Receive .25% per building - 2% max. September - December. Must submit copy of inspection report. (Requires photos and date stamps.) Can use TIME STAMP (iphone application) for date on photos.
		Council on Aging DPW DPW Fire Dibrary Police School Town Hall
%	2%	Facilities Self Inspections - Conduct ongoing facilities inspection. Complete and submit either the MIIA Property Self Inspection Form * or equivalent) .25% per building 1% max. per department. Must be dated, initialed and sent in within 2 weeks of inspection. (Requires photos and date stamps.) Can use TIME STAMP (iphone application) for date on photos.
		Council on Aging DPW Fire Dibrary Police School Town Hall Vocational Program - metal shops Vocational Program - wood shops

^{**} Resource available on DLS website

^{***} Form available on MIIA website



Page 8

Town of Chilmark

Property 2021 Rewards (Maximum credit 4%)

Maxim Credi % Earned % Avail	um , , , , , , , , , , , , , , , , , , ,	
% 1%	Pipe Freeze Up Prevention Program .25% pe checklists *	r month per building - 1% max Requires inspection
	□ December (must be received by January 15th □ February (must be received by March 15th)	

February (must be received by March 15th)
 January (must be received by February 15th
 March (must be received by April 15th)

% 1%	Facilities Maintenance Software Utilization
% 2%	School Facilities Protection Program - Before and During Winter Closure25% per location - 2% max *
% 3%	Unit Ventilator Maintenance Program- 1% per 15 units inspected (requires checklist completion) *
% 2%	Insulation Upgrade5% per building 2% max
<u>%</u> 2%	Implementation of Risk Management Inspection Advisory Recommendations5% per recommendation- 2% max.
%	Best Practices

^{*} Resource available on MIIA website with login

^{**} Resource available on DLS website

^{***} Form available on MIIA website



Page 9

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Public Officials Liability 2021 Rewards (Maximum Credit of 7%)

% Earned	Maximum Credit % Available	
1.75% %		Activity Description Public Officials Liability 2021 Rewards (Maximum Credit of 7%)
0.75% %	3%	MIIA Training Attend a MIIA Public Officials Liability related onsite or web based seminar - Per topic-Less than 2 hrs25%, 2-5 hrs5%, over 5 hrs 1% - 3% max.
		SEMINARS: 8682 employment liability in covid 8682 62320 .25; 8706 discrimination 81120 gryan.5%
%	2%	Attend a MIIA Public Officials Liability related webinar25% per webinar - 2% max.
<u>%</u>	2%	MIIA Online Learning (LocalGovU)25% per eligible training topic - 2% max. Employees take a Public Officials Liability related training course related to job responsibilities approved for MIIA Rewards credit.
<u> </u>	3%	EAP Training Attend member requested EAP training. Per topic- Less than 2 hrs. = .25%, 2-5 hrs. = .5% over 5 hrs. = 1% - 3% max.
<u> </u>	2%	Attend MIIA approved EAP related webinar25% per webinar - 2% max.
1% %	3%	Member Directed Training (Individualized training of an hour or more not conference based) Per topic-Less than 2 hrs. = .25%, 2-5 hrs. =.5% over 5 hrs. = 1% - 3% max. Conducting Discrimination and Harassment Investigations Cultural Diversity De-escalation Dealing with Elected Boards & Officials Disability Awareness Labor Law Update & Public Records Non Discriminatory Harassment Prevention Professional Conduct/Gossiping Social Media Policies and Procedures Workplace Violence
		SEMINARS: 8684 cptc master plans 61420 .5%; 8759 mfaa coping with stress 10220 .25%; 8772 mmma round table 82720 .25%
%	1%	Small Town Administrator's of Massachusetts (STAM) accreditation - 1% max.
<u> </u>	3%	Policy implementation (5/23/20 - 5/22/21) .5% per policy - 3% max. Implement a new or significantly revised policy (revision must be no more than 1 year) or recently reviewed policy (need proof of distribution) Only on the topics below : Cultural Diversity De-escalation Disability Awareness Harassment Investigation Non Discriminatory Harassment Prevention* Professional Conduct/Gossiping * Social Media *
%		Best Practices

* Resource available on MIIA website with login

** Resource available on DLS website



School Board Liability 2021 Rewards (Maximum Credit of 7%)

	Maximum Credit	
% Earned	% Available	e Activity Description
<u> </u>	7%	School Board Liability 2021 Rewards (Maximum Credit of 7%)
<u> </u>	3%	MIIA Training Attend a MIIA School Board Liability related onsite or web based seminar - Per topic-Less than 2 hrs25%, 2 -5 hrs5%, over 5 hrs 1% - 3% max.
<u> </u>	2%	Attend a MIIA School Board Liability related webinar25% per webinar - 2% max.
<u> </u>	2%	MIIA Online Learning (LocalGovU)25% per eligible training topic - 2% max. Employees take School Board Liability related online course related to job responsibilities approved for MIIA Rewards credit.
<u>%</u>	3%	EAP Training Attend member requested EAP training. Per topic- Less than 2 hrs. = .25%, 2-5 hrs. = .5% over 5 hrs. = 1% - 3% max.
<u> </u>	2%	Attend a MIIA approved EAP related webinar25% per webinar - 2% max.
	3%	Member Directed Training (Individualized training of an hour or more not conference based) Per topic-Less than 2 hrs. = .25%, 2-5 hrs. = .5% over 5 hrs. = 1% - 3% max. Conducting Discrimination and Harassment Investigations Cultural Diversity & Disability Awareness De-escalation Mental Health Awareness Non-Discriminatory Harassment Prevention Professional Conduct/Gossiping Public Records Schoolboard Liability/Best Practices/ Legal Updates Social Media Policies and Procedures Title 1X Training
<u> </u>	3%	Policy implementation (5/23/20 - 5/22/21)5% per policy- 3% max. Implement a new or significantly revised policy (revision must be no more than 1 year) or recently reviewed policy (need proof of distribution) Only on the topics below : Conducting Discrimination and Harassment Investigations Cultural Diversity De-escalation Disability Awareness Non Discriminatory Harassment * Professional Conduct /Gossiping* School Board Liability-Best Practices * Social Media * Title 1X
%		Best Practices

* Resource available on MIIA website with login

** Resource available on DLS website



Workers' Compensation 2021 Rewards (Maximum Credit 3% Maximum Credit % Earned % Available **Activity Description** Workers' Compensation 2021 Rewards (Maximum Credit 3% 1% 3% % 0.75% 3% **MIIA** Training % Attend a MIIA Workers' Compensation related onsite or web based seminar - Per topic-Less than 2 hrs. - .25%, 2-5 hrs. - .5%, over 5 hrs. - 1% - 3% max. SEMINARS: 8683 back injury for dpw 62520 .25%; 8749 ehap 102020 .5% 0.25% 2% Attend a MIIA Workers' Compensation related webinar - .25% per webinar - 2% max. % SEMINARS: 8679 occ health working from home 2% MIIA Online Learning (LocalGov U) - .25% per eligible training topic - 2% max. % Employees take an online Workers' Compensation related training course related to job responsibilities approved for MIIA Rewards credit. 3% **Member Directed Training** (Individualized training of an hour or more not conference based) % Per topic-Less than 2 hrs. - .25%, 2-5 hrs. -.5% over 5 hrs. - 1% - 3% max. Accident Investigation /Job Hazard Analysis Aerial Lift / Bucket Truck Bloodborne Pathogens/OSHA 10/30 Chainsaw/Chipper Competent Person: Excavation / Trenching Confined Space **Electrical Hazard Awareness** Muscular Skeletal /Slip/Trip & Fall Work Zone/Crossing Guard Workplace Violence 1% DPW Training Tailgate (1-10) annually. Utilize industry or MIIA safety training tailgates * - .25% per tailgate -% 1% max. Must include description of topics covered and sign in sheet. DPW 1 September 10 June 2 October 3 November 4 December □ 4 Decembe □ 5 January □ 6 February □ 7 March □ 8 April 9 May 1% School Training Tailgate (1-10) annually. Utilize industry or MIIA safety training tailgates * - .25% per tailgate -% 1% max. Must include description of topics covered and sign in sheet. Schools □ 1 September 10 June 2 October 3 November 4 December 5 January 6 February 7 March 8 April 9 May

* Resource available on MIIA website with login

** Resource available on DLS website

Rewards

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Workers' Compensation 2021 Rewards (Maximum Credit 3%

% Earned	Maximum Credit % Available	Activity Description
<u> </u>	1%	Implement a Risk Management Incident (Accident) Investigation Program through use of MIIA Accident Investigation Report form 1* or OSHA form *5% per report - 1% max. (Please reference OSHA Incident (Accident) Investigations: a Guide for Employers) *
%	1%	Safety Risk Management Committee .25% per meeting (Worker's Compensation - primary) - 1% max.
%	1%	Public Works or Regional School District Safety Committee25% per meeting (Worker's Compensation primary) - 1% max.
%	.5%	Job Hazard Analysis5% max.
%	1%	Implementation of Standard Operation Procedures (SOP) (available on DLS website) ** only on the following:25% per policy. 1% per dept 1% max. Must be newly implemented, revised or reviewed within FY21 year. Documentation required. Implementation of these SOPS are required by DLS to meet OSHA standards. Aerial Lift / Bucket Truck Bloodborne Pathogens Emergency Action Plan Hazard Communication Hearing Conservation Lockout Tagout Model Confined Space Entry Policies & Procedures ** Personal Protective Equipment Hazard Assessment Trench Daily Inspection Checklist **
%	1%	OSHA Risk Management Municipal Certification Program -1% max.
%		Best Practices
%	1%	Develop a Manual Materials Handling Program with limits for lifting, providing proper equipment and training.
%	1%	Develop a Municipal/Location Specfic Slips, Trips and Fall Plan
%	1%	Ergonomics- Put a plan in place to address repetitive motion and awkward and static posture workplace injuries i.e. workstaton inspections, updated equipment

^{**} Resource available on DLS website

^{***} Form available on MIIA website