



THE COMMONWEALTH OF MASSACHUSETTS
EXECUTIVE OFFICE OF LABOR AND WORKFORCE DEVELOPMENT
DEPARTMENT OF UNEMPLOYMENT ASSISTANCE

DEVAL L. PATRICK
GOVERNOR

TIMOTHY P. MURRAY
LT. GOVERNOR

JOANNE F. GOLDSTEIN
SECRETARY

MICHELLE R. AMANTE
ACTING DIRECTOR

DUA Phone Directory

Municipality Assistance Line	617- 626 - 6262
Main Benefits Line	617 - 626 - 6800
Wage Processing Unit Form 1062s / 1074s	617 - 626 - 5039
Main Revenue Line	617- 626 - 5075
Employer Liability New Account Registration Activate/Close account Address change Method of Payment Third Party Administrator Update	617- 626 - 5050
Business Transfers Change of Ownership Purchase, sale or transfer of business Change in organizational type Reporting new Federal Tax ID number	617- 626 - 5272
Tax Rates Experience Rating Information Voluntary Contribution Program Annual Rate Notice	617- 626 - 6893
Reimbursable/Benefit Charges FUTA Certifications ACH Credit Applications Bills/Protests	617- 626 - 5790

Contributory/Benefit Charges	617 – 626 - 6350
Statement of Benefit Charges/Protests	
Employment and Wage Reporting	617 – 626 - 5243
Filing employment and wage detail	
Adjustments/Refunds	617 – 626 - 5090
Employment and Wage Detail adjustments	
Refunds	
Payment information	
Out of State Wage Detail Credits	
Revenue Collections	617 – 626 - 5770
Payment Plans	
Revenue Enforcement	617 – 626 - 5750
Notice and demand for payments	
Tax Liens and Bankruptcy	
Tax Intercept	
Revenue Audit - Boston	617 – 626 - 6820
Western Region	413 – 452 - 4725
Seasonal Employer Certification	617 – 626 - 5451
Fair Share Contributions	617 – 626 - 6080

Web Address: www.mass.gov/uima