



October 31, 2015

Board of Selectmen  
Town of Chilmark  
401 Middle Road  
Chilmark, MA 02535

**Re: Installation Rates**

Dear Chairman and Members of the Board:

In keeping with our ongoing efforts to provide updates regarding our services, I am writing to inform you of some upcoming changes to our installation rates. On January 1, 2016, due to changes in business costs, the following installation rates will change:

- Activate Pre-Existing Additional Outlet (After Initial Installation of Service) from \$22.95 to \$24.60,
- Relocate Additional Outlet (After Initial Installation of Service) from \$30.30 to \$32.65
- Connect DVR/DVD (Initial Installation of Service) from \$7.75 to \$8.20
- Connect DVR/DVD (After Initial Installation of Service) from \$19.00 to \$19.60
- Upgrade of Service from \$28.45 to \$29.45
- Upgrade DVR Service from \$28.45 to \$29.45
- Downgrade of Service from \$12.40 to \$12.45
- In-Home Service Visit (XFINITY TV) from \$37.05 to \$37.15
- Field Collection Charge from \$25.00 to \$30.00

Please be advised Customers are receiving notification, in advance via bill message, of these changes.

Should you have any questions, please do not hesitate to contact me at 617.279.6017.

Sincerely,

*Mary O'Keeffe*

Mary O'Keeffe, Sr. Manager  
Government & Regulatory Affairs

\*Prices listed above exclude applicable taxes and fees.

